

The Service Asset and Configuration Management (SACM) process of EMSA establishes a framework for the management of assets supporting the business services and also supports other service management processes such as Release and Deployment.

The SACM aims to maintain information about **Configuration Items (CI)** required to deliver an IT service, including their relationships. Maintain the information means, to keep updated records of the current CIs status, their change history and foreseen changes.

A **CI** is an IT asset or a combination of IT assets that may depend and have relationships with other IT processes.

CIs and relationships are stored in a **Configuration Management Database (CMDB)**. Definition of the processes to update CMDB and keeping it updated are the ultimate objectives of the SACM procedures

The SACM key element is a **CI**. A **CI** is an IT asset or a combination of IT assets that may depend and have relationships with other IT processes.

SACM – Source Code Management inputs element are included in the **Release Package** defined in Release and Deployment Management procedure.

Main input elements are:

- Source Code and Configuration files;
- Archiva configurations;
- Libraries binaries and COTS;
- Patching scripts.

The complete text of the SACM could be provided to the successful tenderer on request via e-mail following the kick-off meeting of the contract.