

## Tender Specifications

### Attached to the Invitation to tender

## Invitation to tender No. EMSA/NEG/6/2022 for Printing services

### 1. Introduction

The European Maritime Safety Agency (EMSA) was established under Regulation (EC) No 1406/2002 of the European Parliament and of the Council<sup>1</sup> for the purpose of ensuring a high, uniform, and effective level of maritime safety.

EMSA is applying the environmental management systems ISO 14001:2015 and EMAS (Environmental Management and Audit Scheme of the EU), aiming to continuously improve its environmental performance. EMSA complies with all applicable legal requirements relating to the environment and endeavours to ensure that suppliers comply with its environmental policy within the remit of the activities carried out for the contract. EMSA invites tenderers to consult the document and consider it when preparing bids.

### 2. Objective, scope, and description of the contract

#### 2.1 Objective

As part of its awareness-raising, communication, training, and promotional activities, EMSA requires the printing of items including, but not limited to publications, brochures (standard and die-cut), technical reports, leaflets, posters, printed promotional material, business cards, etc. Consequently, EMSA requires the provision of services related to this activity.

Sought under this contract is **the provision of printing services** from files created by EMSA in Adobe InDesign, and delivered as high-resolution, print-ready PDF files.

#### 2.2 Scope

Under the terms of the contract, and upon receipt of the high-resolution, print-ready PDF files, the contractor will be expected to:

- Provide EMSA with checked, ready to print proofs no later than close of business (17:30 Lisbon time) of the third working day after receipt of files, irrespective of the number of language versions or pages presented, via email;
- Integrate, if requested, no more than one (1) revision to the proofs and provide EMSA with a second version no later than close of business two working days after receipt of the revision, via email;
- Provide, if requested, a printed proof of the document to be sent by the contractor within ten working days from the time of the request by the contracting authority via postal mail to EMSA's headquarters;
- Process final print orders within a timeframe of ten to fifteen working days, irrespective of the size of the document and the requested number of copies;

---

<sup>1</sup> Regulation (EC) No 1406/2002 of the European Parliament and of the Council of 27 June 2002 establishing a European Maritime Safety Agency (OJ L 208, 5.8.2002, p. 1.).

- Deliver printed products to EMSA's premises, at the following address: **Praça Europa 4, Cais do Sodré, 1249-206 Lisbon, Portugal**, or to any other address within the EU directed by the contracting authority.

For information, the types of printed material generally requested by EMSA are as follows:

- Standard-format statutory publications (A4 vertical, 36-40 pages): example found at <http://emsa.europa.eu/publications/corporate-publications/item/4384-emsa-facts-figures-2020.html>
- 1-page A4 trifold leaflets, example found at <http://emsa.europa.eu/publications/leaflets/item/1613-mar-ice-network-marine-chemical-emergency-information-service.html>
- 1 page A4 'infosheets:' example found at <http://emsa.europa.eu/publications/leaflets/item/4497-earth-observation-services-infosheet-supporting-rescue-coordination-centres.html>
- 4/8-page A4 brochures : example found at <http://emsa.europa.eu/publications/leaflets/item/3869-preliminary-annual-overview-of-marine-casualties-and-incidents-2014-2019.html>
- Technical reports, guidelines, manuals and inventories: example found at <http://emsa.europa.eu/publications/reports/item/4513-european-maritime-transport-environmental-report-2021.html>

In addition to the types referred to above, EMSA also requires the printing of non-standard (die-cut) brochures of varying sizes and business cards.

Notwithstanding the format of the print job requested, the contractor is required to use plant-based printing inks and water-based varnish in all printed material . All paper used must be either (i) recycled paper or (ii) made from virgin fibre.

- Recycled paper used must consist exclusively of recycled fibres, of which at least 65% must be obtained from post-consumer recycled paper. Paper used must at least be free of elemental chlorine (ECF) or be totally chlorine-free (TCF). The paper must also meet the standards of the European Ecolabel or similar national standards.
- Virgin fibre paper must be made from legally and/or sustainably cultivated forests. This paper must at least be free of elemental chlorine (ECF) or be totally chlorine-free (TCF). The paper shall also conform to the standards of the FSC (Forest Stewardship Council) and the PEFC (Programme for the Endorsement of Forest Certification).

Please note that finishing (lamination, spot-varnish, etc.) will be agreed with the contractor on a case-by-case basis and agreed in each order form

Products will be packaged and transported in such a manner that they arrive undamaged and in pristine condition to the headquarters of the contracting authority, or to the place directed by it. Deliveries will be made during working days<sup>2</sup> and office hours to the headquarters of the contracting authority or to the place directed by it (from 08:30 – 17:30).

### 3. Contract management responsible body

EMSA's Executive Office will be responsible for managing the contract.

---

<sup>2</sup> EMSA public holidays are available at Documents - EMSA Public Holidays - EMSA - European Maritime Safety Agency (europa.eu)

#### 4. Project Planning

Not applicable.

#### 5. Timetable

The estimated date for signature of the contract is the fourth quarter of 2022.

#### 6. Estimated Value of the Contract

The maximum budget available for this contract is EUR 60,000.00 excluding VAT.

#### 7. Terms of payment

Payments will be made in accordance with the provisions of the draft **Framework Service Contract** available in the Procurement Section under the call to tender **EMSA/NEG/6/2022** on EMSA's website.

([www.emsa.europa.eu](http://www.emsa.europa.eu)).

#### 8. Terms of contract

When drawing up a bid, the tenderer shall bear in mind the terms of the draft Framework Service Contract.

EMSA may, before the contract is signed, cancel the award procedure without the tenderers being entitled to claim any compensation.

#### 9. Financial guarantees

Not applicable.

#### 10. Subcontracting

If the tenderer intends to either subcontract part of the work or realise the work in co-operation with other partners it shall indicate in its offer which part will be subcontracted, as well as the name and qualifications of the subcontractor or partner. It should be noted that the overall responsibility for the work remains with the tenderer.

The tenderer must provide required evidence for the exclusion and selection criteria on its own behalf and, when applicable, on behalf of its subcontractors. The evidence for the selection criteria on behalf of subcontractors must be provided where the tenderer relies on the capacities of subcontractors to fulfil selection criteria<sup>3</sup>. The exclusion criteria will be assessed in relation to each economic operator individually. Concerning the selection criteria, the evidence provided will be checked to ensure that the tenderer and its subcontractors as a whole fulfil the criteria. However, the selection criteria may apply individually where it is relevant in view of their nature.

#### 11. Requirements as to the tender

Bids can be submitted in any of the official languages of the EU. However, as the main working language of the Agency is English, bids should preferably be submitted in English and shall in particular include an English version of the documents requested under points 13.5 and 14 of the present Tender Specifications. The tenderer must comply with the minimum requirements provided for in these Tender Specifications. This

---

<sup>3</sup> To rely on the capacities of a subcontractor means that the subcontractor will perform the works or services for which these capacities are required.

includes compliance with applicable obligations under environmental, social and labour law established by Union law, national law and collective agreements or by the international environmental, social and labour law provisions listed in Annex X to Directive 2014/24/EU of the European Parliament and of the Council.<sup>4</sup>

The tenderer shall complete the Tenderer's checklist.

If the tenderer intends to either subcontract part of the work or realise the work in co-operation with other partners (Join Offers) it shall indicate it in its offer by completing the form "Statement of Subcontracting / Joint Offer". This document is available on the Procurement Section / Calls for Tenders (Documents for tenderer) of EMSA's website ([www.emsa.europa.eu](http://www.emsa.europa.eu)).

The tender must be presented as follows and must include:

- a) A signed **cover letter** indicating the name and position of the person authorised to sign the contract, the bank account on which payments are to be made and the email address to be used for contacts during the procurement procedure.
- b) **The Financial Identification Form completed**, signed and stamped. This document is available on the Procurement Section (Financial Identification Form) of EMSA's website ([www.emsa.europa.eu](http://www.emsa.europa.eu)).
- c) **The Legal Entity Form** completed, signed by the person authorised to sign the contract and stamped along with the requested accompanying documentation, including recent proof of that authorisation (not more than one year old). This document is available on the Procurement Section (Legal Entity Form) of EMSA's website ([www.emsa.europa.eu](http://www.emsa.europa.eu))

Tenderers are exempt from submitting the Legal Entity Form and Financial Identification Form requested if such a form has already previously been completed and sent either to EMSA or any EU Institution. In this case the tenderer shall simply indicate on the cover letter the bank account number to be used for any payment in case of award.

**Part A:** All the information and documents required by the contracting authority for the appraisal of tenders on the basis of the points 10, 13 13 and 14.2 of these specifications (exclusion criteria).

**Part B:** All the information and documents required by the contracting authority for the appraisal of tenders on the basis of the Economic and Financial Capacity (part of the selection criteria) set out under point 14.4 of these specifications.

**Part C:** All the information and documents required by the contracting authority for the appraisal of tenders on the basis of the Technical and Professional capacity (part of the selection Criteria) set out under point 14.5 of these specifications.

**Part D:** All the information and documents required by the contracting authority for the appraisal of tenders on the basis of the **Award Criteria** set out under point 1616 of these specifications.

**Part E:** Setting out prices in accordance with point 12 of these specifications.

## 12. Price

- a) Price must be quoted for Printing services by filling in the table provided in Appendix 1 and shall cover all associated costs, including packaging and delivery. The prices quoted under Appendix 1 will be used for implementation purposes.

---

<sup>4</sup> Directive 2014/24/EU of the European Parliament and of the Council of 26 February 2014 on public procurement and repealing Directive 2004/18/EC (OJ L 94, 28.3.2014, p. 65).

- b) Prices must be fixed amounts and non-revisable unless otherwise specified in the contract.
- c) Prices must be quoted in euro.
- d) Under Article 3 and 4 of the Protocol on the privileges and immunities of the European Union, the latter is exempt from all duties, taxes and other charges, including VAT. This applies to EMSA pursuant to the Regulation 1406/2002/EC. Therefore, price and the amount of VAT must be shown separately.

### 13. Joint Offer

Groupings, irrespective of their legal form, may submit bids. Tenderers may, after forming a grouping, submit a joint bid on condition that it complies with the rules of competition. Such groupings must specify the company or person heading the project and must also submit a copy of the document authorising this company or person to submit a bid.

Each member of the group must provide the required evidence for the exclusion and selection criteria. The exclusion criteria will be assessed in relation to each economic operator individually. Concerning the selection criteria, the evidence provided by each member of the group will be checked to ensure that the group as a whole fulfils the criteria. However, the selection criteria may apply individually where it is relevant in view of their nature.

If awarded, the contract will be signed by the person authorised by all members of the group. Tenders from groups of service providers, contractors or suppliers must specify the role, qualifications and experience of each member or group.

### 14. Information concerning the personal situation of the tenderer and information and formalities necessary for the evaluation of the minimum economic, financial, technical and professional capacity required.

#### 14.1 Legal position – means of proof required

When submitting their bid, tenderers are requested to complete and enclose the **Legal Entity Form** available on the Procurement Section of EMSA's website ([www.emsa.europa.eu](http://www.emsa.europa.eu)).

#### 14.2 Grounds for exclusion – Exclusion criteria

To be eligible to participate in this contract award procedure, a tenderer must not be in any of the exclusion situations listed in the Declaration of Honour.

For this purpose, the Declaration of Honour available on the Procurement Section of EMSA's website ([www.emsa.europa.eu](http://www.emsa.europa.eu)) shall be completed and signed.

#### 14.3 Legal and regulatory capacity – Selection criteria

##### 14.3.1 Standards / Prerequisites

The tenderer must have the legal and regulatory capacity to pursue the professional activity needed for performing the contract.

### **14.3.2 Evidence**

n/a

## **14.4 Economic and financial capacity – Selection criteria**

### **14.4.1 Standards / Prerequisites**

- a) The tenderer must be in a stable financial position and must have the economic and financial capacity to perform the contract.
- b) The tenderer must not be subject to EU restrictive measures adopted under Article 29 of the Treaty on the European Union (TEU) or Article 215 of the Treaty on the Functioning of the EU (TFEU) substantially affecting the performance of the contract (e.g., asset freezes and/or a prohibition on making funds or economic resources available). The prohibition applies throughout the whole performance of the contract.

### **14.4.2 Evidence**

- a) Financial statements or their extracts for the last three years for which accounts have been closed.
- b) Statement of the overall turnover and, where appropriate, turnover relating to the relevant services for the last three financial years.
- c) Self-declaration that the tenderer is not subject to restrictive measures (e.g., asset freezes and/or a prohibition on making funds or economic resources available) substantially affecting the performance of the contract.

Tenderers are exempt from submitting the documentary evidence if such evidence has already been completed and sent to EMSA for the purpose of another procurement procedure and the provided documents are up to date. In this case the tenderer shall simply indicate on the cover letter the procurement procedure where the evidence has been provided.

If, for some exceptional reason which EMSA considers justified, a tenderer is unable to provide one or other of the above documents, it may prove its economic and financial capacity by any other document which EMSA considers appropriate. In any case, EMSA must at least be notified of the exceptional reason and its justification in the tender. EMSA reserves the right to request at any moment during the procedure any other document enabling it to verify the tenderer's economic and financial capacity.

## **14.5 Technical and professional capacity – Selection criteria**

### **14.5.1 Standards / Prerequisites**

- A. The tenderer must have previous experience on three projects related to the provision of printed material performed in the past three years.
- B. The proposed team shall include the following profiles:
  - Key account manager: 5 years of working experience managing client requests and acting as an interface between the contractor and clients. The ability to work in English is a prerequisite, therefore

an equivalent standard of B2 English under the [Common European Framework of Reference for Languages](#) is required.

- A backup for the above profile, to ensure uninterrupted service during periods of holidays, sickness, absences etc.

#### **14.5.2 Evidence**

- A. For substantiating the experience as requested in point 14.5.1 above, the tenderer shall submit as evidence a list of three (3) projects in similar services in which it has participated and worked in the last three years. The list shall include:
- An indication of whether the projects were carried out in the public or private sector;
  - The reference period and the duration of the project;
  - A description of the services covered;
  - The volume of publications produced.
- B. The tenderer shall also provide detailed curriculum vitae for both the key account manager profile referenced in point 14.5.1 above and for the proposed backup.

### **15. Declaration of Honour (DoH)**

Please note that the tenderer shall provide information with regards its situation and on the natural or legal persons that are members of the administrative, management or supervisory body or that have powers of representation, decision or control and beneficial owners.

Upon request and within the time limit set by EMSA, the tenderer shall provide the following evidence concerning itself, the natural or legal persons as listed under the first paragraph, and concerning the natural or legal persons which assume unlimited liability for the debt of the tenderer:

For the exclusion situations described in points (a), (c), (d), (f), (g) and (h) of the Declaration of Honour, production of a recent extract from the judicial record is required or, failing that, an equivalent document recently issued by a judicial or administrative authority in the country of establishment of the tenderer showing that those requirements are satisfied.

For the exclusion situations described in (a) and (b) of the Declaration of Honour, production of recent certificates issued by the competent authorities of the country of establishment is required. These documents must provide evidence covering all taxes and social security contributions for which the tenderer is liable, including for example, VAT, income tax (natural persons only), company tax (legal persons only) and social security contributions. Where any document described above is not issued in the country concerned, it may be replaced by a sworn statement made before a judicial authority or notary or, failing that, a solemn statement made before an administrative authority or a qualified professional body in its country of establishment.

The successful tenderer must provide the documents mentioned as supporting evidence before signature of the contract and within the deadline given by EMSA. This requirement applies to each member of the group in case of joint tender.

If the tenderer already submitted such evidence for the purpose of another procedure, its issuing date does not exceed one year and it is still valid, the person shall declare on its honour that the documentary evidence has already been provided and confirm that no changes have occurred in its situation.

## 16. Award criteria

The contract will be awarded to the tenderer who submits the most economically advantageous bid (the one with highest score) based on the following quality criteria and their associated weightings:

### 1. Quality criterion 1 ( $W_1 = 25\%$ ) - Approach and strategy:

Bids will be evaluated on the **completeness and quality** of the services offered and the methodology applied to support a successful contract implementation. This will be presented in a document which must include:

A clear methodology to support a successful contract implementation, incorporating the following timeline:

- Confirmation by email of receipt of request for services within 24 hours of it being sent by the contracting authority
- Within **a maximum of** seven (7) working days of a request for services being sent by the contracting authority to the contractor, the contractor will send back the corresponding specific offer via email, duly signed and dated.
- A full description of the expected delivery timeline, **from the receipt of the order form to delivery to EMSA's headquarters in Lisbon**, based on the production of 200 copies of a 40-page A4 vertical corporate publication

In addition, the following points must be included:

- A methodology on how to deal with last minute/time sensitive requests
- A full description of the customer service approach proposed by the tenderer will be applied to this contract
- A definition of potential risks and mitigation measures

### 2. Quality criterion 2 ( $W_2 = 20\%$ ) - Organisation of work and functioning of the proposed team:

Bids will be evaluated on the **completeness and quality** of the work organisation methodology and of the quality, composition, and functioning of the proposed team. This will be presented in a document which must include:

- Details of the team allocated to the project, team members' distribution of tasks and respective role.
- In the interests of business continuity and assured service throughout the lifetime of this contract, a methodology for contract management to ensure uninterrupted service including backup cover in times of holidays, sickness, or other absences.
- Details of any quality assurance mechanisms used by the tenderers in the course of their daily work.

### 3. Quality criterion 3 ( $W_3 = 5\%$ ) - Environmental strategy:

Bids will be evaluated on a document which contains a **statement of environmental actions** carried out to mitigate environmental impact during the performance of the tasks required to successfully execute this contract.

and the price criterion and associated weighting:

### 4. Price of the bid ( $W_{price} = 50\%$ ). For evaluation purposes only, tenderers shall fill in the table provided in Appendix 2.

For all bids evaluators will give marks between 0-10 (half points are possible) for each quality criterion.



The score is calculated as

$$S = SQ + SP$$

where:

The average quality for quality criterion  $i$  is

$$Q_i = \frac{1}{\text{number of evaluators}} * \sum_{\text{evaluator}} \text{mark of the evaluator for quality criterion } i$$

The overall weighted quality is

$$Q = \sum_i Q_i * W_i$$

The score for quality is

$$SQ = \frac{Q}{Q \text{ of the bid with highest } Q} * 100 * \sum_i W_i$$

The score for price is

$$PP = \sum_i \frac{\text{lowest } Price_i \text{ of all bids}}{Price_i} * 100 * W_{Price_i}$$

Only bids that have reached a minimum of 60% for  $Q_1$ , and a minimum of 60% for  $Q_2$  will be taken into consideration when calculating the score for quality  $SQ$ , score for price  $SP$  and score  $S$ .

Only bids that have reached a minimum of 60% for the score  $S$  will be taken into consideration for awarding the contract.

## 17. Rejection from the procedure

Contracts will not be awarded to tenderers who, during the procurement procedure, are in one of the following situations:

- A. are in an exclusion situation;
- B. have misrepresented the information required as a condition for participating in the procedure or have failed to supply that information;
- C. were previously involved in the preparation of procurement documents used in the award procedure where this entails a breach of the principle of equality of treatment, including distortion of competition that cannot be remedied otherwise.

## 18. Intellectual Property Right (IPR)

Please consult the contract for IPR related clauses.

If the results are not fully created for the purpose of the contract this shall be clearly pointed out by the tenderer in the tender. Information shall be provided about the scope of pre-existing rights, their source and when and how the rights to these rights have been or will be acquired.

In the tender all quotations or information originating from other sources and to which third parties may claim rights have to be clearly marked (source publication including date and place, creator, number, full title etc.) in a way allowing easy identification.