Questions / Answers

Procurement procedure: EMSA/NEG/64/2015

Question 01 (dated 22/12/2015, 13:08):

Following the tender specifications analysis we would like to request a clarification concerning the scope of the tender.

Comparing Annex A of the Tender Specifications and Annex C - Compliance Matrix, there is not a perfect match, these four requirements appear only in the Annex C, changing the reference ID of the remaining requirements:

- *IMS_WP1_F_11 - **Vessel track – concurrent number of tracks**,*
- *IMS_WP1_F_19 - **Favourite vessel list – add label**,*
- *IMS_WP2_WS_03 - **Area Centric query – getTracksByBoundingBox**, and*
- *IMS_WP2_CARTO_04 - **Dropdown lists items – CartoDB**.*

Can you please confirm that we should consider in the scope of the proposal only the requirements detailed in Annex A (and use their corresponding IDs in the compliance matrix)?

Answer: There was an error in Annex C that presented requirements that were not present in Annex A. Annex C was corrected and the abovementioned requirements were removed from the compliancy list. A corrected Annex C was published.

Question 02 (dated 06/01/2016, 14:51):

We would like you to specify targeted versions of both iOS and Android systems, and criteria which will be determined as for example critical fault. We don't understand whether faults are related to the functionality of all system, or if this can be taken if some type of new Android device will be released and the app will not work on this device.

Answer: Targeted versions of iOS and Android systems are defined (respectively) in requirements IMS_GEN_12 and IMS_GEN_13. As per requirement IMS_WP3_02 (Maintenance – General requirements) the contractor will be required to undertake the necessary changes to the app to cope with the most recent versions of the abovementioned systems (iOS and Android.)

Question 03 (dated 06/01/2016, 14:51):

We would like you to specify whether we should guarantee maintenance of the servers. Or how should we understand the maintenance of WP2.

Answer: As described in IMS_WP3_01 and IMS_WP3_02, maintenance is linked to the requirements implemented in WP1 and WP2. The maintenance of the physical servers / hardware (in case of WP2) is outside of the scope of the WP3 maintenance requirements.

Question 04 (dated 08/01/2016, 12:27):

In order to create the bid, we need access to the requirements document of the existing application (i.e. need to understand the full scope of what is implemented as of today). Can we have access to the requirements document?

Answer: The bid should focus on the implementation of the requirements presented in Annex A. The requirements of the existing application were part of a different tender process which is outside of the scope of this tender. Information of what exists is provided in requirements IMS_INFO_1 through IMS_INFO17. Full functional design documentation of the existing application will be provided to the contractor at the Kick Off Meeting.

Question 05 (dated 08/01/2016, 12:27):

Can we have access to the current apps and an account to test the functionalities?

Answer: No. The IMS mobile app is only available to authorized users and thus public access is not allowed. The contractor will be provided full access to the application and its functionalities at the Kick Off Meeting. Information on existing functionalities is provided in requirements in requirements IMS_INFO_1 through IMS_INFO17.

Question 06 (dated 08/01/2016, 12:27):

Will the server API be able to provide replay information data?

Answer: The current implementation of the WP2 server side component does not include caching or replay of data.

Question 07 (dated 08/01/2016, 12:27):

Will the server API provide a search API method?

Answer: The current implementation of the WP2 server side component does not include a search API method. Nevertheless the full description of the WP2 server side component is included in Appendix C "IMS WebServices Architecture" Appendix.

Question 08 (dated 08/01/2016, 12:27):

Does the server already implement authentication? If so, how will accounts be managed on the server side?

Answer: Authentication is provided using the Oracle API Gateway Component and the management of accounts is done via Oracle Identity Management. As defined in requirement IMS_INFO_04 the contractor is not responsible for maintaining these components.

Question 09 (dated 08/01/2016, 12:27):

Is it possible to have access to the list of roles and the respective permission matrix?

Answer: No. Management of the authorization and authentication components is outside of the scope of this tender (as mentioned in IMS_INFO_04). As mentioned in requirement IMS_GEN_15 the contractor is responsible to interact with the Oracle API Gateway for authentication purposes, retrieving from this component the relevant roles of the user. The list of roles and permissions can be provided to the contractor, if deemed relevant, during the development phase of the project.

Question 10 (dated 08/01/2016, 12:27):

We should extend the API call module without breaking existing functionalities. What is the current code-coverage of the automated tests for both Android and iOS?

Answer: All functional and non-functional requirements of the WP2 component have automated tests scripts associated (implemented using JMeter).

Question 11 (dated 08/01/2016, 12:27):

What's is the programming language of the iOS app, ObjectiveC or Swift?

Answer: The programming language used in the development of the iOS app is ObjectiveC.

Question 12 (dated 08/01/2016, 12:27):

Can we have access to the apps source codes?

Answer: No. Full source code and documentation will be provided to the contractor at the Kick Off meeting of the project.

Requests for additional information regarding this tender should be sent by e-mail to the following address NEG642015@emsa.europa.eu. Requests for additional information received less than five working days before the closing date for submission of tenders will not be processed.

The deadline for submission of the bids of this tender is 26/01/2016

Responsibility for monitoring the Agency's website for replies to queries and/or further information remains with potential applicants.