

Questions and Answers

Procurement procedure: EMSA/OP/30/2015

Question 01 (dated Mon 30/11/2015 13:47):

Regarding the Tender Nr. EMSA/OP/30/2015 we would like to clarify the doubts that we attached in this e-mail:

| Reference | Question | EMSA Clarification |
|---|--|---|
| Page 4 "Tender Specifications" document | The CPEs for Lot 1 and 2 are owned by EMSA or should be supplied with the solution? | The CPEs are owned by EMSA and not to be provided with the solution. |
| Page 4 "Tender Specifications" document | These CPEs are to be managed during the contract length by the operator or by EMSA? | The CPEs will be managed by EMSA. |
| Page 7 "Tender Specifications" document | Lot 3 point b) - It's mentioned Digital Voice Communications, can you clarify if this is only for the use of blocks of numbers? This is a service on top of the ISDN connectivity requested and also for the SIP Trunk option, correct? | Correct. |
| Page 8 "Tender specifications" document | The ADSL SDSL line mentioned in point c), can you confirm that it is to be provided for the EMSA Headquarters address in Praça Europa nr4? | Yes. The SDSL is to be delivered at EMSA. |
| Page 8 "Tender specifications" document | The line mentioned in the question before, is it only one line or more? Can you specify if it is supposed to have a backup? | No backup needed. |
| Page 8 "Tender specifications" document | The fixed dedicated IP requested are to be used for a DMZ of at least 8 usable IPs? | Yes they will be allocated to DMZ. |
| Page 8 "Tender specifications" document | These fixed Ips are only to be used on the ADSL/SDSL connection? | Yes. |
| Page 8 "Tender specifications" document | It is mentioned that the Data connections must be resilient and be provided by different physical entrances on the building. This is regarding the Data connections on Lot 1 and 2? If not, to which connections is the Tender mentioning? | Yes. |
| Page 9 "Tender specifications" document | Can you share more details on the Cisco 3945 Voice Gateways and Cisco Call Manager besides the version 9.1 and type of interfaces? | Cisco CISCO3945-CHASSIS (revision 1.0) with C3900-SPE250/K9. WIC Slot 0: VWIC3-1MFT-T1/E1 - 1-Port RJ-48 Multiflex Trunk - T1/E1. |

Answer to question 01: See right hand column in the table

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Requests for additional information regarding this tender should be sent by e-mail to the following address **OPEN302015@emsa.europa.eu**. Requests for additional information received less than five working days before the closing date for submission of tenders will not be processed.

The deadline for submission of the bids of this tender is 18th December 2015, 17:00h (Lisbon time).

Responsibility for monitoring the Agency's website for replies to queries and/or further information remains with potential applicants.