



12th LRIT NCA meeting

Agenda item 12.2.1 – EU CDC Performances

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Department C: Operations/Unit C.2.2

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Performance: IMO QoS 30 day & 24h



Above requirements:



Quality of Service = $\frac{\text{Number of Position Reports meeting Latency requirement}}{\text{Total number of Position Reports}}$

EU DC System Availability

Reference Period	EU CDC availability > 99%	User Web Interface availability > 99%
Q4 2014	99.34%	99.78%
Q1 2015	99.54%	99.78%
Q2 2015	99.86%	99.75%
Q3 2015	99.68%	99.81%

Measure using message 11 System status

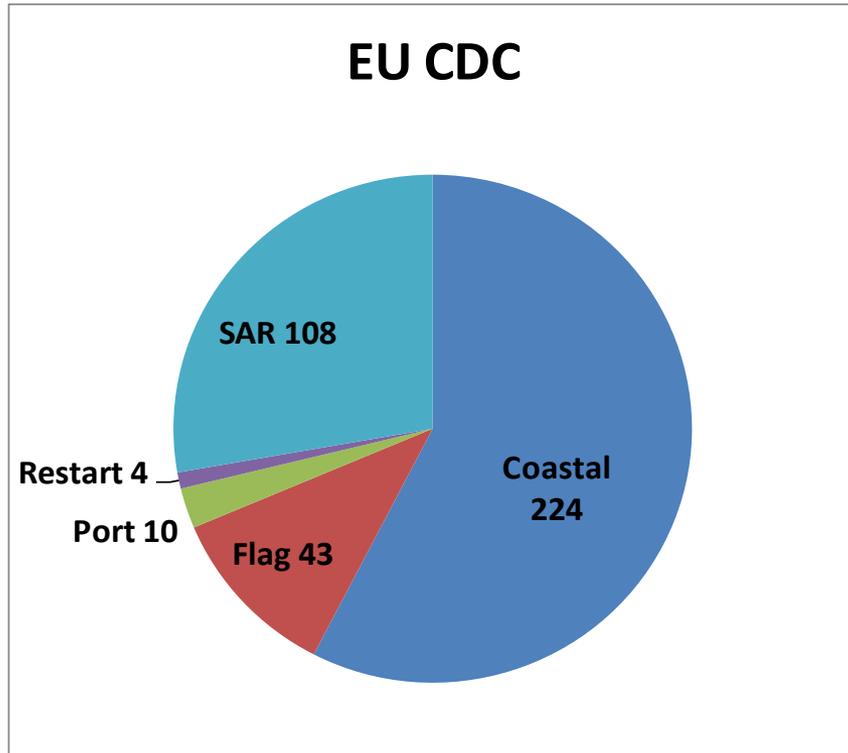
1 major incidents during Q2 2015:

- **ASP database issue (22-08-2015): 24h QoS=94.89%**

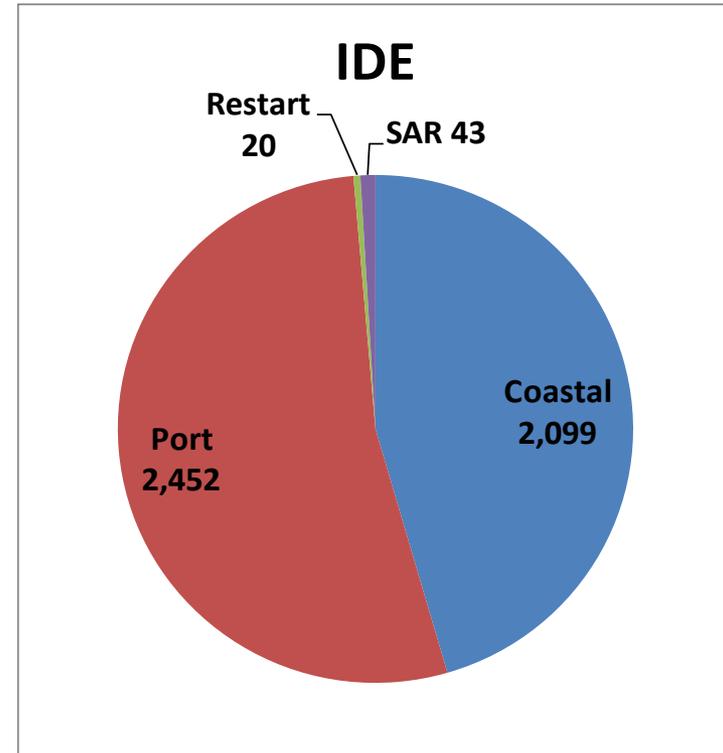


Positions requests:

- From EU CDC



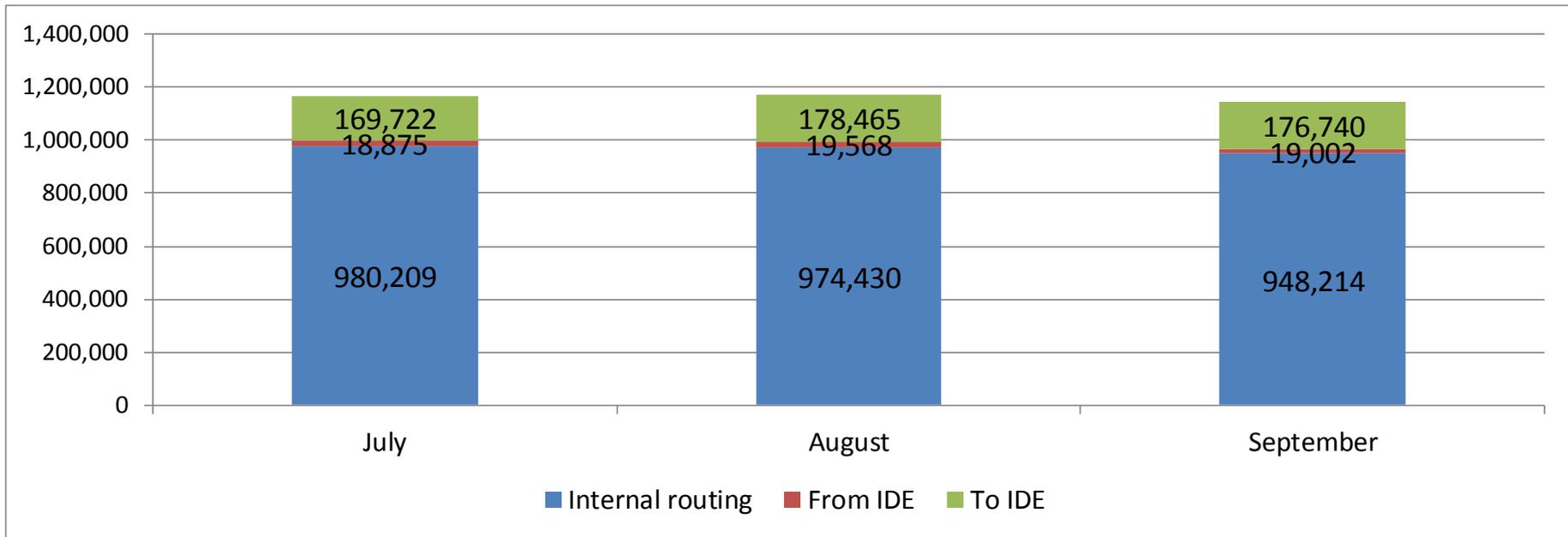
- From IDE



Use of the system: position reports



Position reports coming from ASP (internal), from IDE, and delivered to IDE



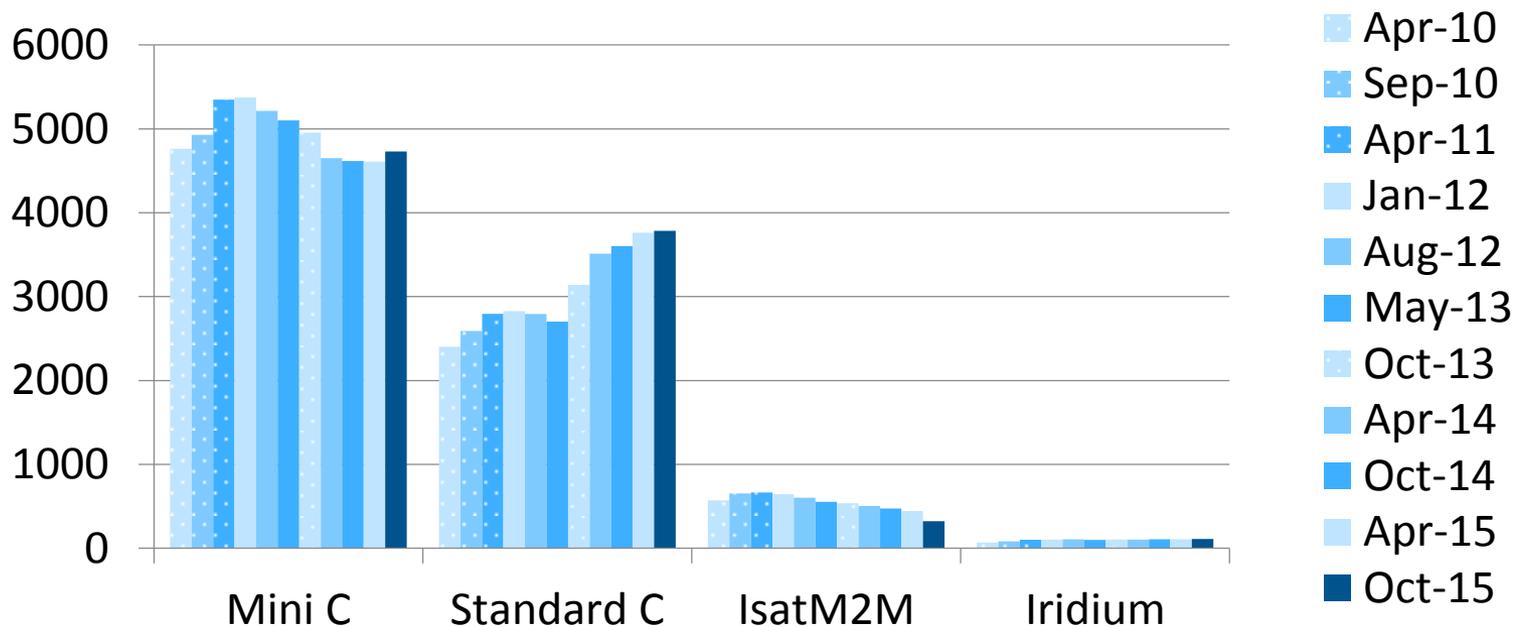
Evolution of number of ships



In Ship DB: (green: increase, orange: decrease)

Jun-09	Apr-10	Apr-11	Aug-12	May-13	Apr-14	Oct-14	Apr-15	Oct-15
4860	7790	8907	8717	8615	8773	8807	8930	8953

Per communication network:



Evolution of integrated ships

8930 ships in Ship DB: stable

8711 integrated: =97.6% stable

227 not integrated, mainly:

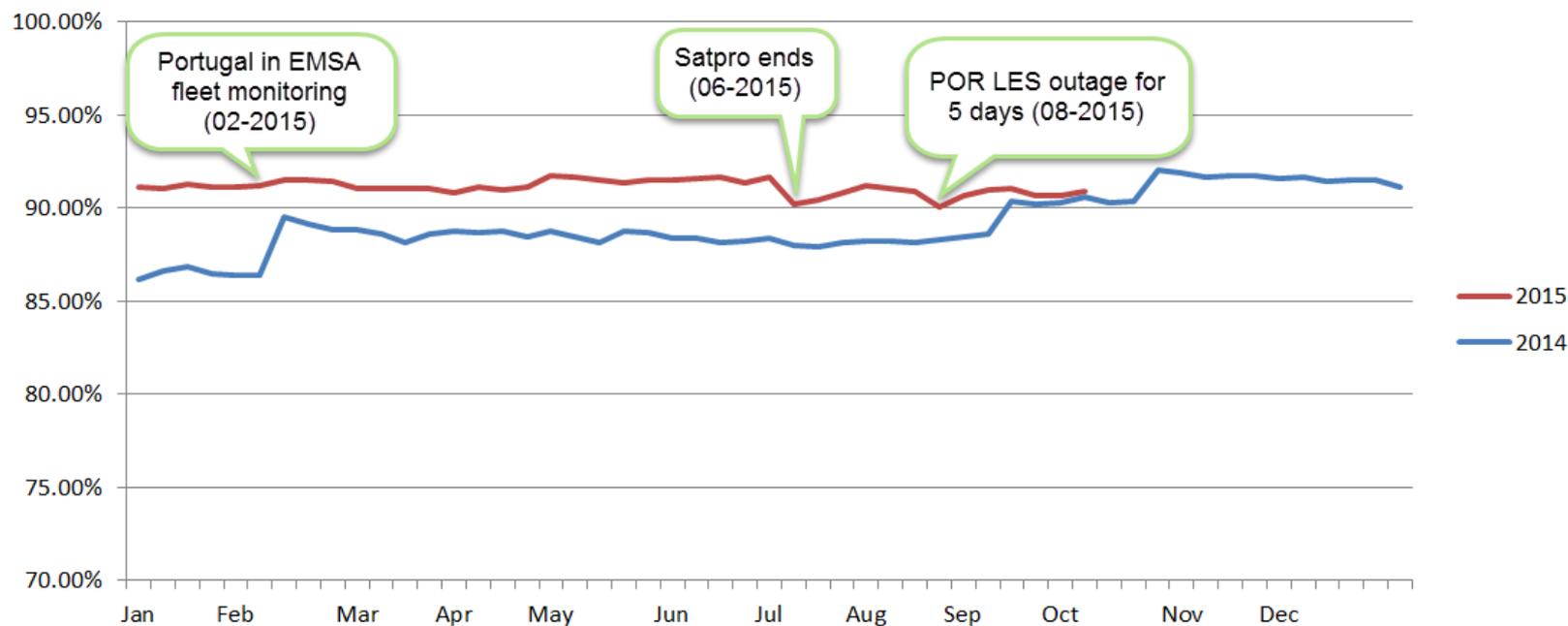
- Shipborne equipment not responding (52)
- DNID upload failed (96)

To troubleshoot:

- Inform shipowners/masters that LRIT terminal must always be switched on and operational
- Inform MSS when terminal is operational again
- Use of Technical Note 8 (procedure I-2)  Update on-going

Evolution of reporting ships

- 11 CGs delegated their fleet monitoring
- End of Satpro service: 133 ships impacted



Reporting per CG (including stopped ships)

 > 90%

 delegated to EMSA

Reporting decreased slightly

Effort to be maintained:

- CGs
- ASP
- MSS
- LRIT Team
- *Technicians on ships*

Flag	Ship 10-2015	Oct-10	Oct-12	Oct-14	Apr-15	Oct-15
BEL	117	88.1	96.5	86.2	91.5	92.3
BGR	15	67.6	71.4	85.4	87.5	86.7
CUW	56			92.8	93.3	87.5
CYP	954	74.9	79.6	91.4	96.4	96.6
DEU	197	94	98.4	98.3	98.6	90.4
DNK	469	90.4	97.4	94.5	92.6	91.3
ESP	199	91.5	92.5	86.8	83.3	80.9
EST	14	93.3	100.0	100.0	100.0	100.0
FIN	106	70.2	98.3	95.7	94.1	95.3
FLK	3		100.0	66.7	100.0	66.7
FRA	216	82.7	78.6	92.4	89.2	87.5
GBR	545	84.6	79.0	86.4	82.4	80.2
GIB	256		81.7	90.9	86.1	85.5
GRC	688	97	97.0	88.0	91.2	91.7
HRV	42		100.0	96.3	92.5	85.7
IRL	35	88	85.3	94.4	88.6	88.6
ISL	2	100	100.0	100.0	100.0	100.0
ITA	616	93.4	98.7	92.7	93.6	93.2
LTU	33	90.7	92.1	96.1	100.0	97.0
LUX	163	75.4	89.1	89.2	88.5	88.3
LVA	18	92.3	83.3	91.7	100.0	94.4
MLT	1923	79	77.0	87.2	89.7	88.0
MNE	5				100.0	100.0
NLD	915	85.8	79.2	84.7	92.2	92.8
NOR	778	81.9	77.5	82.4	78.4	76.1
POL	26	90	100.0	92.9	92.0	69.2
PRT	221	81.2	80.2	77.3	85.1	88.7
ROU	2	100	100.0	100.0	50.0	50.0
SVN	1	0	100.0	0.0	0.0	0.0
SWE	93	81.5	81.5	85.9	86.5	91.4
VGB	7		71.4	42.9	57.1	71.4
Total	8715	82.3	84.8	88.4	89.7	88.7

Reporting per CG (without stopped ships)

 > 90%

 delegated to EMSA

209 ships stopped in the EU CDC, removed from this table (left)

Flag	Ship 10-2015	without stopped		with stopped	
			Oct-15		Oct-15
BEL	117		98.2		92.3
BGR	15		86.7		86.7
CUW	56		89.1		87.5
CYP	954		97.9		96.6
DEU	197		90.4		90.4
DNK	469		92.4		91.3
ESP	199		90.4		80.9
EST	14		100.0		100.0
FIN	106		98.1		95.3
FLK	3		66.7		66.7
FRA	216		95.9		87.5
GBR	545		81.2		80.2
GIB	256		86.9		85.5
GRC	688		97.7		91.7
HRV	42		92.3		85.7
IRL	35		88.6		88.6
ISL	2		100.0		100.0
ITA	616		98.8		93.2
LTU	33		97.0		97.0
LUX	163		90.0		88.3
LVA	18		94.4		94.4
MLT	1923		88.3		88.0
MNE	5		100.0		100.0
NLD	915		95.2		92.8
NOR	778		77.1		76.1
POL	26		81.8		69.2
PRT	221		89.5		88.7
ROU	2		50.0		50.0
SVN	1	N/A			0.0
SWE	93		92.4		91.4
VGB	7		71.4		71.4
Total	8715		90.9		88.7

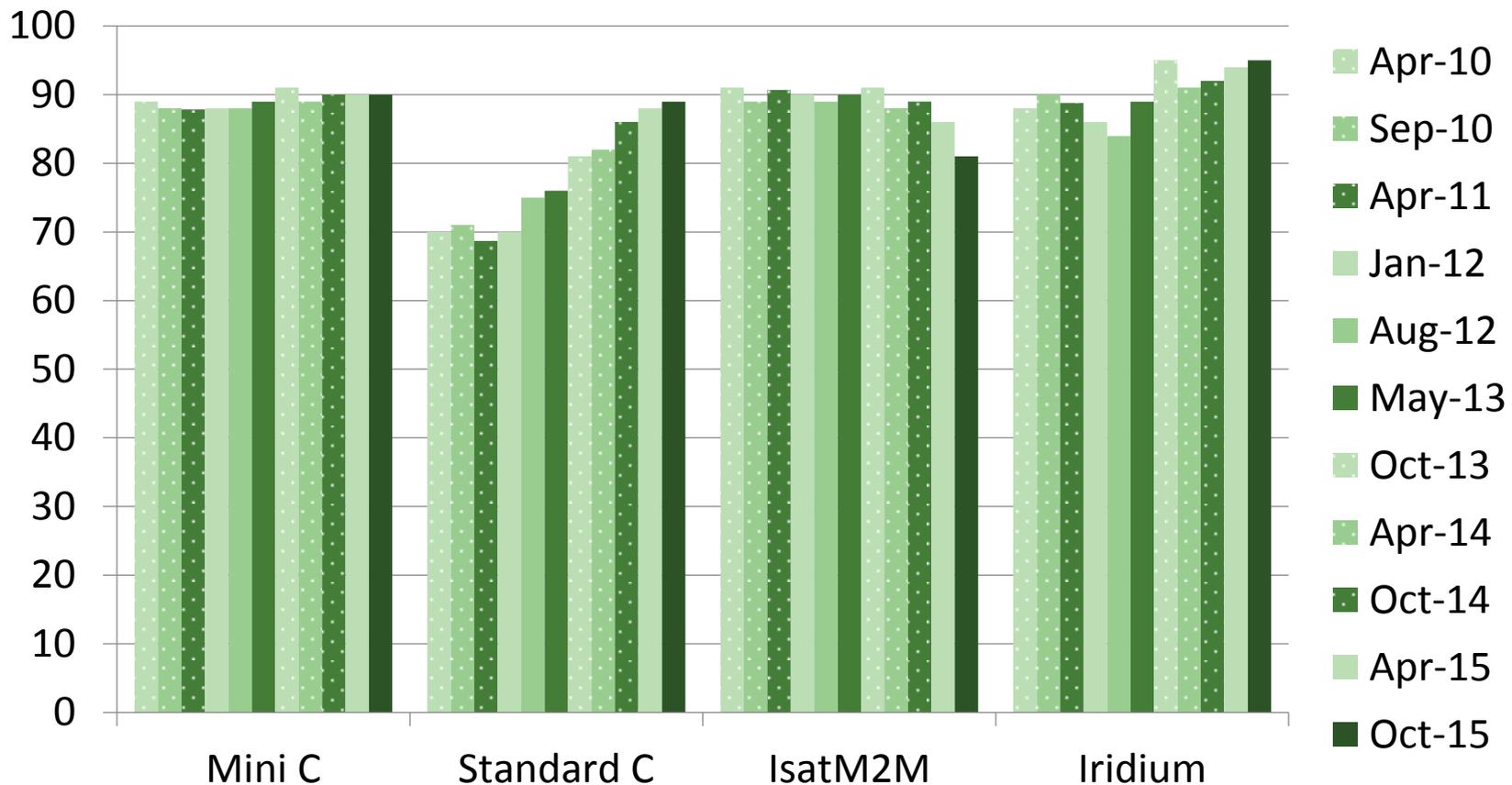
Reporting: current status

- 14 CGs have a reporting rate > 90%
- 11 CGs delegated fleet monitoring to EMSA:
Average reporting rate > 89%
- 6 CGs with reporting rate < 80%: suggested to delegate fleet monitoring to EMSA
- AAS enabled for more than 1137 ships which allow shipowners to react quickly (+20%)
- AAS enabled for 16 EU CDC users (Flag Administration) from 8 countries

Evolution of % reporting terminals per communication network



- Reporting of Standard C terminals still raising;
- D+ down due to end of Satpro (time to transfer terminals)



EMSA monitoring of your fleet

Once/week: ASP checks **new** "Not reporting" cases

Once/month: ASP compile a report with "Actions to do", sent to CGs

CGs do the actions, together with shipowner/ship master

CGs report to MSS, MSS forward to ASP, and ASP takes actions for terminals to report again

How to improve the reporting

Reporting could improve with the help of CGs:

- Constant monitoring of the fleet through the UWI
- Use of the UWI: Restart, DNID Upload
- Use of TN8 v1.2

can be done by EMSA if delegated

- ***Follow-up with shipowners for terminal changes or repairs***
- Update of Ship DB
- Use of the AAS on more ships
- Use of TN 8 and 19



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