



# 10<sup>th</sup> LRIT NCA Meeting

## Agenda Item 10.5 - IDE Ops & Maintenance

Diego Molero / IDE Operator  
Department C: Operations/Unit C.2.2

Lisbon / 29 October 2014

# LRIT IDE PROD. Performance

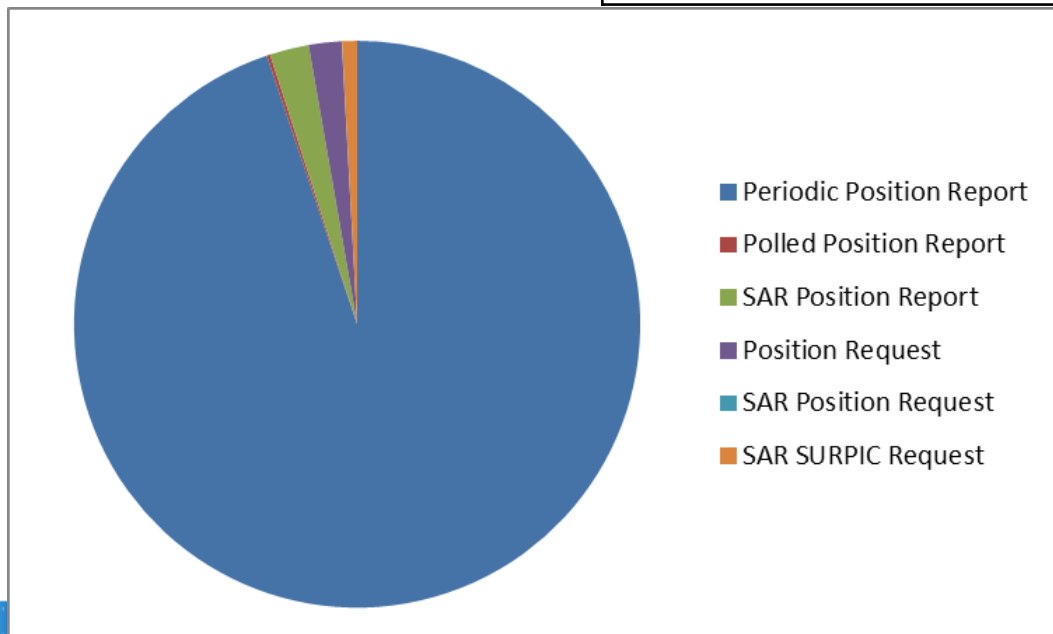
(1<sup>st</sup> Apr 2014 – 30<sup>th</sup> Sept 2014)

- **Availability: 99.81%**
- **Processing time below 30 seconds: 99.9%**
- **Messages processed: more than 7.5 million**
- **Helpdesk Support (LRIT User Community): more than 300 tickets**
- **DC Testing Support:**
  - Japan NDC
  - Isle of Man NDC
  - India NDC

# LRIT IDE PROD. Statistics

(1<sup>st</sup> April 2014 – 30<sup>th</sup> Sept 2014)

Type	Number of Messages
Periodic Position Report	5886002
Polled Position Report	12566
SAR Position Report	138109
Position Request	116743
SAR Position Request	775
SAR SURPIC Request	53148
<b>Total</b>	<b>6207343</b>



# LRIT IDE PROD. Incidents

(1<sup>st</sup> Apr 2014 – 30<sup>th</sup> Sept 2014)



- **Relevant Incidents**
  - Incoming communication issues
- **Maximum Continuous Downtime**
  - 7 hours
- **Switchovers to BCF:**
  - One
- **Failovers to DR:**
  - One



- **Maritime Support Services**
  - All MSSOs certified
- **ICT 24/7 Contractor**
  - Five
- **DR IDE Operator (US Coast Guard)**
  - One



- **Audit 2014**
  - Audit Questionnaire submitted in due time
- **New release**
  - Deployment in PROD Oct 22<sup>nd</sup>
- **LRIT Operational Governance Body**
  - Regular Conference Calls



[emsa.europa.eu](https://emsa.europa.eu)

 [twitter.com/emsa\\_lisbon](https://twitter.com/emsa_lisbon)

 [facebook.com/emsa.lisbon](https://facebook.com/emsa.lisbon)

